



Estate Management

22 November 2017

The area surrounding housing has an immense impact on how people feel about living there. Whether it's fly tipping, graffiti or overgrown gardens, rundown estates can lead to other problems such as difficult to let properties. This course covers the important issues of estate and neighbourhood management looking at the problems in managing estates and solutions and new methods to try to alleviate these problems.

By the end of this course you will be able to:

- Understand the reasons why areas either improve or decline
- Explain the performance standards for estate management
- Identify key issues that cause deterioration in your estates
- Develop a work plan for inspection and improvement
- Investigate how to use tenant scrutiny to achieve improvement

About the tutor:

Having worked in the Social Housing sector for more than thirty five years both for Local Authorities, Housing Associations and for the past few years as a trainer, tutor, assessor and consultant Michael Smith has extensive experience and knowledge of the sector.

"The most useful aspect of this training was the experience of other agencies and solutions or ideas to problems"

- Feedback, 17 September 2017

Date: 22 November 2017

Cost: Member rate; £95 non member rate; £110

**Book now by calling 02890 778222 or
email ruth.cullen@cih.org**