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| <b>Agency / Organisation:</b> | <b>Fermanagh Women's Aid</b>          |
| <b>Contact name:</b>          | <b>Kerrie Flood, Interim CEO</b>      |
| <b>Address:</b>               | <b>19 Darling Street, Enniskillen</b> |
| <b>Postal Code:</b>           | <b>BT74 7DP</b>                       |

**TEAM : DOMESTIC VIOLENCE RESPONSE TEAM**

**INTERNAL / EXTERNAL JOB POSTING**

**ROLE : FLOATING SUPPORT WORKER - 12 MONTH FIXED TERM POST**

This is a 12 month fixed term post commencing January 2025.  
The post will be a 37.5 hours per week position within the Floating Support team in Fermanagh Women's Aid. The position will generally require daytime work, Monday to Friday, with some evening/weekend work.

This position reports to the Floating Support Team Leader.

**PURPOSE OF THE POSITION:**

To work as a member of the Floating Support team in the delivery of support services for female victims of Domestic Violence. To participate in the emergency On Call Rota.

**DUTIES AND RESPONSIBILITIES:**

- To respond to referrals for Service Users using the organisational assessment framework
- To negotiate and agree support plans with individual Service Users, to assist in accessing help and support to ensure their own safety and maintain their independence.
- To provide data and reports when required
- To work with the team leader to ensure appropriate resources are available to support the team
- To participate in and help organise fund raising activities and events
- To attend supervision
- To develop effective working relationships with external agencies eg. ( Social Services, PSNI, NIHE)
- To act as an advocate on behalf of Service Users
- Responsibility for achievement of targets as required by funders
- Ensure compliance with all company policies and procedures.
- Operate in accordance with the values and ethos of Fermanagh Women's Aid and within the requirements of funders and regulators.
- Undertake any additional duties which may be specified by the CEO or Team Leader.

**JOB SPECIFICATION:**

**EDUCATION:**

Minimum of Bachelor's Degree in Social Care or NVQ Level 3 or other relevant subject OR similar skills evidenced through sufficient experience. Other equivalencies will be considered. Additional training re: family violence, domestic violence, elder abuse and gerontology an asset.

**EXPERIENCE:**

- Previous experience of working with community groups, voluntary or statutory.
- Experience of working with a diverse range of people of differing needs and abilities.
- Experience of information giving.
- Experience of working as part of a team.

**KNOWLEDGE:**

- Knowledge of Adult Safeguarding Policies and Procedures
- Knowledge of designated agencies and other community service providers
- Knowledge and commitment to women's issues in the area of Domestic Violence
- Knowledge of roles of statutory bodies and relevant organisations in dealing with Domestic Violence and their role in providing support to those living in the community
- Knowledge of basic welfare rights and housing issues
- Knowledge of the aims and principles of Women's Aid and an ability to work within a self-help framework which is the underpinning principle of the organisation

**SKILLS:**

- Demonstrated skill in engaging and working effectively with clients
- Demonstrated skill in engaging and working effectively with victims of power based crimes
- Demonstrated skills in teamwork
- Demonstrated skills in working collaboratively within the community
- Proficiency in assessment and individual support planning
- Experience of advocacy work
- To develop and accurately maintain the recording and monitoring systems

- To be aware of the financial constraints of the organisation and to work within agreed project budgets
- Strong time management, self-management, self-motivation and planning skills
- Confidence in the delivery of public presentations
- High standard of computer skills ie Microsoft Word, Powerpoint etc

**ABILITIES:**

- Ability to work both independently and as a member of a professional team
- Ability to contribute to effective relationships within the team through collaborative working and discussion
- Ability to respect the roles and responsibility of all members of the team
- Ability to participate in team meetings respecting other's opinions and differences
- Ability to be self-reflective
- Ability to consider and construct practices which acknowledge and incorporate the experiences of persons who are marginalized on the basis of gender, race/ethnicity, economic status, language, culture, age, disability, sexual orientation/identity, and/or gender identity
- Ability to maintain professional boundaries
- Ability to adapt practice approaches to incorporate new ideas and suggestions
- Ability to work effectively in a multi-disciplinary environment
- Ability to pass an enhanced security check
- Ability to prepare for and attend supervision sessions.

**ATTITUDE:**

- To have an approachable and non-judgemental manner.
- To respect the rights and responsibilities of others.
- To have a sound value base of practice.

**OTHER REQUIREMENTS:**

- To maintain and promote the ethos that underpins the policies and practice of Women's Aid.
- A clean driving licence and access to a car (or transport that allows candidates to fulfil the duties of the post).

- Flexible and responsive to project needs, including evening and weekend work.
- Duties and responsibilities may be amended as a result of ongoing evaluation.
- To be able to fulfil the physical requirements of the post.
- Due to the nature of the post which involves working in a confidential environment, the candidate will be vetted.
- Employment is subject to Pre-Employment Screening.
- Please note we reserve the right to enhance the short-listing criteria where and when this is deemed necessary and we will retain a reserve list for the same or similar posts for 12 months.

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| <b>APPLICATION FORMS TO:</b> | <b>Fionnuala Donegan, Finance Manager</b>                       |
| <b>EMAIL ADDRESS:</b>        | <b>fionnuala@fermanaghwomensaid.com</b>                         |
| <b>TELEPHONE:</b>            | <b>Landline - 028 6632 8898<br/>Mobile - 078 5064 3532</b>      |
| <b>PAY GRADE:</b>            | <b>Annual Gross £23,620.00 Pro Rata for 37.5 Hours per week</b> |
| <b>CLOSING DATE:</b>         | <b>Monday 9<sup>th</sup> December 2024 @ 12.00 noon</b>         |
| <b>INTERVIEW DATE:</b>       | <b>Week Commencing Monday 16<sup>th</sup> December 2024</b>     |
| <b>START DATE:</b>           | <b>January 2025</b>   |