

# PRACTICAL AND EMOTIONAL SUPPORT LEAD VOLUNTEER

## Opportunities to volunteer in your local community

Bring your exceptional organisational and communication skills to coordinate a team of Macmillan volunteers who deliver practical and emotional support to people affected by cancer in your community. You can help us make sure no one in Northern Ireland faces cancer alone.

### What's involved?

Lead volunteers support local Macmillan staff to coordinate a group of Macmillan volunteers who deliver practical and emotional support to people affected by cancer. Typical activities can include:

- Assisting the recruitment and support of a team of practical and emotional support volunteers
- Coordinating referrals and meeting with potential service users
- Matching volunteers with service users
- Completing straightforward administration and record keeping.



'I find both those who we help and those who volunteer to be genuinely inspiring'  
**Abby, Lead Volunteer**

This role involves working unsupervised in the community and may involve handling money on behalf of service users. Support is available from local Macmillan staff and you'll receive an induction and training, plus access to our lone worker personal safety system.

### What will you get out of it?

- Join an enthusiastic team of people who want to make a difference, just like you
- Have a rewarding experience making a difference to people affected by cancer in your community
- Receive an induction and ongoing training in individual and group volunteer support sessions
- Use and develop your organisational, communication and people skills, enhancing your CV
- Receive agreed out-of-pocket expenses reimbursed within our guidelines.

## Preferred qualities and skills

- Good listener, clear communicator and able to maintain confidentiality
- Patient, flexible and reliable
- Strong organisation skills and basic IT skills
- Able to work independently with guidance and support
- Able to recognise when to ask for support
- Able to respect others' differences and choices.

## How much time should I give?

Individual times are agreed between each lead volunteer and the service. Ideally we're looking for someone who can give one to two days a week, for 12 months or more.

This role is based within the community; you will need access to a car or be able to use public transport.

## Apply today by completing an online application form.

Then we'll contact you to discuss your application and the role in more detail, and answer any questions. Contact **Rachel or Alex** on **02890708610** or **[dvsni@macmillan.org.uk](mailto:dvsni@macmillan.org.uk)** to find out more.

We know that more than one in three of us will get cancer. For most of us it will be the toughest fight we ever face. Now, more than ever, we need people like you to join our team and help us make sure that no one faces cancer alone. Whether it's minutes or months, hours or days, **the time you give by volunteering for Macmillan really does matter.**

**Make time matter. Volunteer today.**  
**[macmillan.org.uk/volunteer](http://macmillan.org.uk/volunteer) – 0300 1000 200**

*Note: While a criminal record will not necessarily be a bar to undertaking this role, you should be aware that the role involves regulated activity and is therefore subject to an Access NI Enhanced Disclosure and Barred List (Adults) check. It is a criminal offence for someone on these lists to work or apply to work in regulated activity.*



'Volunteering makes me feel I'm using my time in a very worthwhile and meaningful way.'

**Pauline, practical support volunteer**