



[ni.depaulcharity.org](http://ni.depaulcharity.org)

## PERSON SPECIFICATION

### SUPPORT WORKER, HOUSING FIRST

This person specification sets out the various criteria which are essential or desirable for the post and by which we will assess your application. When completing your application form please address all the points set out below.

### ESSENTIAL CRITERIA

- One years' full-time, recent paid experience of working with people who have complex needs alcohol, drugs, mental health issues etc, ideally in an outreach or tenancy sustainment capacity.
- The ability to undertake outreach/lone working.
- A working knowledge of relevant statutory and voluntary agencies.
- The ability to network / liaise and develop good working relationships with all relevant bodies.
- The ability to respond calmly in a crisis, whilst remaining compliant with organisational policies & procedures.
- The ability to compile and present written and computerised reports.
- Good written and verbal communication skills.
- A good understanding of issues presented through alcohol /drug use.
- Ability to manage a case load.
- Strong commitment to harm reduction and low threshold working.
- Ability to work on a rota basis (7 day week – Mornings, evenings & Week-Ends).
- Ability to manager time and plan workload effectively.
- A full driving licence and access to a car insured for business purposes\*  
\*this criteria is waived for candidates unable to meet it due to disability

#### Dublin Office

18 Nicholas Street  
Dublin 8, D08 VCP7

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t. +353 1 4537111

Charity Reg. No. CHY 14753

#### Belfast Office

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t. +44 2890647755

Charity Reg. No. XR87991

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## DESIRABLE CRITERIA

- A Certificate / Diploma in Community, Health or Social Science based subject, or equivalent.
- Willingness to be flexible if required.

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