**­PERSON SPECIFICATION**

## SUPPORT WORKER, HOUSING FIRST BELFAST

## This person specification sets out the various criteria which are essential or desirable for the post and by which we will assess your application. When completing your application form please address all the points set out below.

**ESSENTIAL CRITERIA**

* One years’ full-time, recent paid experience of working with people who have complex needs alcohol, drugs, mental health issues etc, ideally in an outreach or tenancy sustainment capacity.
* The ability to undertake outreach/lone working.
* A working knowledge of relevant statutory and voluntary agencies.
* The ability to network / liaise and develop good working relationships with all relevant bodies.
* The ability to respond calmly in a crisis, whilst remaining compliant with organisational policies & procedures.
* The ability to compile and present written and computerised reports.
* Good written and verbal communication skills.
* A good understanding of issues presented through alcohol /drug use.
* Ability to manage a case load.
* Strong commitment to harm reduction and low threshold working.
* Ability to work on a rota basis (7 day week – Mornings, evenings & Week-Ends).
* Ability to manager time and plan workload effectively.
* Access to a mode of personal transport, which would enable the post holder to carry out essential travel as required by the post including the transportation of service users.

**DESIRABLE CRITERIA**

* A Certificate / Diploma in Community, Health or Social Science based subject, or equivalent.
* Willingness to be flexible if required.