**VACANCIES: HOUSING OFFICER**

**Title of Post: Housing Officer**

**Reporting:** Service Manager/Team Leader

**Hours of Work**: 39 Hours per week

**About Peter McVerry Trust:** Established in 1983 by Fr Peter McVerry the charity works with individuals at risk of, or experiencing homelessness, primarily in the Dublin region. Peter McVerry Trust provides a wide range of services in the areas of prevention, housing, homelessness, under 18s residential and drug treatment.

**Our Vision**: “An Ireland that supports all those on the margins and upholds their rights to full inclusion in society.”

**Our Mission:** Peter McVerry Trust is committed to reducing homelessness and the harm caused by drug misuse and social disadvantage. Peter McVerry Trust provides low-threshold entry services, primarily to younger persons with complex needs, and offers pathways out of homelessness based on the principles of the Housing First model and within a framework that is based on equal opportunities, dignity and respect.

**Key Responsibilities and Duties:**

**1**. **To the Manager/Team Leader;**

* + - * To work for Peter McVerry Trust within the authority delegated to him/her by theManager/Team Leader;
      * Meet with the Manager/Team Leader at regular intervals regarding the progress of his/her work;
      * To assist the Manager/Team Leader in **delivering** core housing management services to residents of PMVT and their communities.

**2.** **To provide direct support to residents through:**

* Assisting them to manage their tenancies with intervention, support and supervision;
* Providing SLI (Supported Independent Living) service for the initial 6 months of their tenancy;
* Supporting them to manage their recovery in PMVT’s drug free accommodation;
* Supporting residents in managing the payment of their rent and putting supports in place where they are managing rent arrears;
* When required, providing advocacy and referral to community services to help the residents integrate into their communities;
* Engaging in out of hours on call service on roster basis;
* Liaising with the appropriate agencies to support the ongoing health and well-being of the residents.

**3.** **To assist with residents’ case work through:**

* Communicating with staff of Peter McVerry Trust where relevant;
* Key-working the residents (where required);
* Assisting with resident’s Individual Support Plans;
* Ensuring that residents are fully informed about all entitlements.

**4. To maintain a safe and healthy living environment through:**

* Adhering to safety and security protocols;
* Supporting residents with estate management matters;
* Ensuring that the environment in which they are living, inside and communal areas, are maintained to a high standard at all times;
* Advising and supporting residents with housekeeping needs;
* Mediating disputes and encouraging co-operation in shared living environments.

**5. To respond to requests for service through:**

* Linking in with other Peter McVerry Trust services, screening and assessment;
* Communication of information and referral to services where required.

**6. To undertake administrative duties through:**

* Maintaining residents’ details and documentation;
* Rent collection and administration;
* Actively participating in staff meetings;
* Providing written reports to the Manager/ Team Leader where necessary;
* Recording any Incidents / Accidents that may occur.

**7. Change in work programme:**

* It may be necessary, from time to time, for workload to be re-prioritised in order to accommodate workloads in other areas of the organization. Due notice and consultation will be given.

**8. To have a positive and enthusiastic attitude in work:**

* In your interactions with management, staff and participants of the Peter McVerry Trust.
* In your interactions with external agencies while representing the Peter McVerry Trust.

**9.** **Other Duties:**

* Any other duties as designated by the Manager/Team Leader/Social Care Leader.

**Person Specification:**

**Qualifications and Experience:**

* Degree level qualification in housing, social care/youth work, addiction studies or related field;
* Essential competencies: Commitment to providing the highest level of service, respect for others, openness to change, communication skills– oral, aural and written, contributing to the prevention and management of challenging behavior, professionalism & maintaining professional boundaries and effective team working. (All other competencies to be reviewed as part of the supervision and support process);
* At least 2 years’ experience in the area of housing and homelessness.